

CGRF formed under the provision of IE Act 2003, sub clause 42(5) as well
Notification No.2/2019 of GERC (CGRF & Ombudsman)

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No. MG-I-08-2024-25
Complainant	Chhayben Narendrakumar Patel, E-88, Akshardham Duplex, Vikasnagar 2, Vadodara 390007
Respondent	Shri C M Singh, Incharge Dy Engineer, Akota s/dn of MGVCL.
Date of hearing	20.05.2024 at Corporate office, MGVCL Vadodara

QUORUM	NAME
Chairperson	Shri S P Trivedi, Vadodara
Technical Member	Shri B J Desai, (RA&C) MGVCL Vadodara

The complaint dated NIL received on 13.04.2024 regarding cancellation of service connection charges in Rooftop Solar Estimate.

1.0 On 20.05.2024, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Yogesh Jaiswal, appeared on behalf of complainant Chhayben Narendrakumar Patel, whereas Shri C M Singh, Incharge Dy Engineer, Akota s/dn of MGVCL, appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

2.0 The brief history of the case is as under -

2.1 The complainant Chhayben Narendrakumar Patel, bearing consumer No.15534/03962/0, had applied in PM Surya Ghar Yojana for the load of PV Capacity 4.32 KW. For which Respondent MGVCL Akota s/dn office had given Firm quotation vide e-Urja No.8551585 amounting to Rs.2,47,308.89.

2.2 The said connection is connected on 200 KVA TRANSFORMER MAP 14660099 (VEDANT), Transformer Location No.T0W77L.

2.3 Existing Consumers are having PV load of 185.72 KW on the existing Transformer and hence New 100 KVA transformer proposed to accommodate 4.32 KW SRT of consumer and cost of transformer charged to applicant.



3.0 The representative of the complainant contended that -

3.1 They have applied for 4.32 KW Roof Top Solar for their residential connection at E-88, Akshardham Duplex, Vikas nagar - 2, Vadodra - 390007. Their application reference No. is MP/1192020/2024.

3.2 They have received Estimate for Solar Roof Top connectivity amounting to Rs. 2,47,308.89 from Akota Sub division.

3.3 On inquiry with the Akota Sub Division, they have learnt that Service connection charges Rs. 2,44,359.00 charged in the estimate for rection of New transformer.

3.4 They have represented that Petition No. 2210/2023 is pending with Hon'ble GERC and hence the service connection charges added in the Estimate is illegal.

3.5 Their Estimate referred above to be revised and correct estimate to be issued.

4.0 The respondent contended that -

4.1 The complainant Chhayben Narendrakumar Patel residing at E-88, Axardham Duplex, Vikasnagar 2, Vadodara 390007 with a consumer No. 15534/03962/0 had applied for new LT solar rooftop connection through online portal on dated 01.04.2024.



4.2 Respondent Akota s/dn office of MGVCCL had carried out document verification and estimate was generated as per site verification and auto assessed online platform on dated 05.04.2024 amounting to Rs.2,47,309/-.

4.3 Estimate included Rs.1500/- for connectivity charges as per GERC norms and additional Rs.2,44,359/- for providing new transformer of 100 KVA as existing 200 KVA transformer centre has 185.72 KW Solar PV load and the solar capacity in the particular transformer catering power to this consumer was beyond 90% PV capacity loading.

4.4 As per GERC guideline and norms, consumer applying for new solar rooftop connection has to bear extra MGVL infrastructure cost if solar PV capacity exceeds 90% of KVA loading.

4.5 As per Technical circular No. GUVNL/TECH/SOLARCELL/Surya-Gujarat/2020-21/2378 dated 01.12.2020 "The full cost for the improvement of the solar power distribution infrastructure will have to pay by the applicant and according estimate to the applicant was issued.

5.0 The Forum Members present at the hearing considered contention of both the parties and perused the records and considering them in detail, findings are as under:

5.1 Existing 200 KVA transformer has 185.72 KW solar PV Capacity which is beyond 90% of the transformer's rating. Hence New 100 KVA transformer proposed by respondent to accommodate 4.32 KW Solar PV and full cost of transformer charged in the Estimate to applicant.

5.2 As per clause No.5.1, Notification No.5/2016 , GERC Regulations for Net Metering Rooftop Solar PV Grid Interactive Systems, if augmentation of transformer / distribution infrastructure required, the cost of such augmentation shall be borne by the consumer. The cost of augmentation of distribution infrastructure charged in the estimate is in order.

ORDER

6.0 The Forum has come to the conclusion that the estimate issued by the respondent Deputy Engineer of Akota sub division of Madhya Gujarat Vij Co Limited, to the complainant Chhayben Narendrakumar Patel, E-88, Akshardham Duplex, Vikasnagar-2, Vadodara 390007 for augmentation of transformer/ distribution infrastructure, is in order as per clause No.5.1 of Notification No.5/2016 , GERC Regulations for Net Metering Rooftop Solar PV Grid Interactive systems.




(B J Desai)
Technical Member


(S P Trivedi)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. The Office address of the Ombudsman is : The Staff Officer, Office of the Electricity Ombudsman,

Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.3.19 (viii) of GERC Notification No.2 of 2019.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language.

